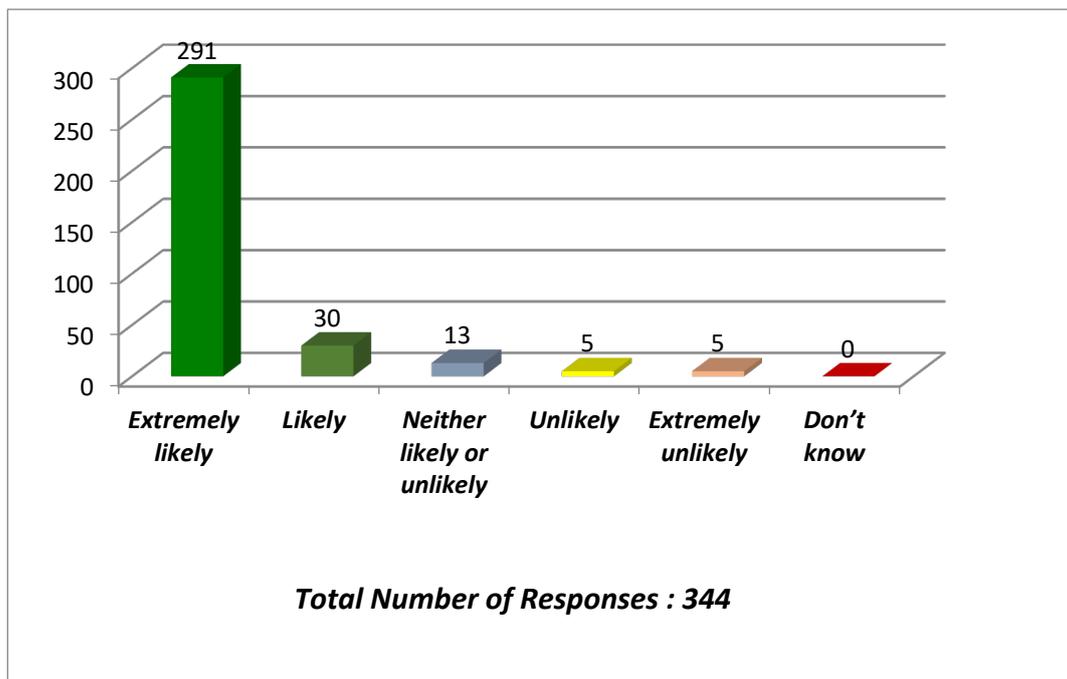


Simmondley Medical Practice

Friends and Family Test – Results Nov 2023 – Jan 2024

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment.



Here is what our patients say;

“My family and I have been with this GP practice over 40 years and would never consider moving. Always friendly and helpful and appointments easy to arrange. Thank you”

“All staff really lovely, helpful and listen to any concerns.”

“Dr was fantastic & helpful. Not seen him before. He typed out on screen to follow what he said. I am a deaf person. Brilliant!! Made me at ease. Thank you”

“Welcoming reception. GP listened, reassured me.”

“Not only was I treated in a professional manner the care and consideration were special. Thank you”

“Listened totally to me, understood all, good discussion of options, satisfied with the plan”

“Fantastic surgery & great staff & Doctor. I can't say any more than that. Great doctors & staff. Especially I am a deaf woman.”

“Really pleased with how much care I am being offered”.

“I feel very comfortable at this surgery, it feels like the Doctors and staff have all the time in the world for me.”

“Doctor was very friendly and informative. I told him I was breastfeeding, and he searched which medication I could take whilst feeding. He was brilliant!”

“Appointment was on time good service from reception and doctor”.

***“Managed to get an appointment at short notice and on a Monday morning 😊!
Seen on time - very happy thank you”.***

“I had excellent support and service right through from submitting my online consultation on Wednesday through to a telephone consultation being booked then carried out, on time, the next day. This was then escalated to a face-to-face appointment later the same day with a further appointment for bloods in the evening and issuing of medication. Communication and care were excellent and couldn't be faulted. Thank you.”

***“Was offered a consultation with a paramedic. Spent nearly an hour having a barrage of tests. The results were discussed with the GP and treatment provided with arrangements made for a GP follow-up two days later.
I felt listened to and my health situation was taken seriously. The test findings were fully explained to me.”***

“Always excellent service at the practice all staff friendly professional and helpful”.