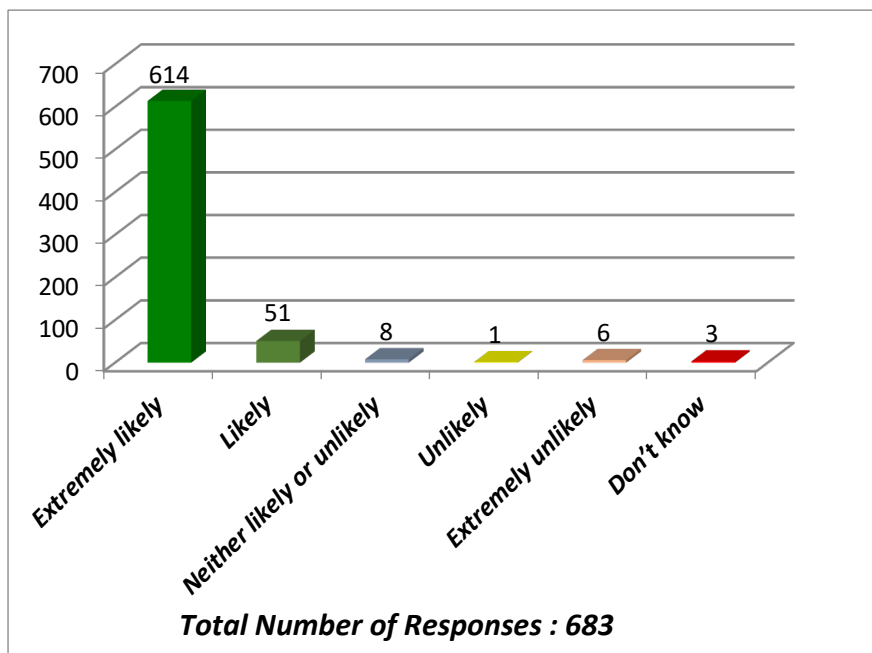


Simmondley Medical Practice

Friends and Family Test – Results Aug 2024 – Oct 2024

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment.



Here is what our patients say;

“Seen same day. Needed a rather embarrassing examination, the Dr. put me fully at ease and had us both laughing. Excellent practice.”

“I was very pleased to get an appointment so quickly and the doctor was very thorough in explaining my concerns”

“Very good service and very kind. I feel restored to good health and freedom from anxiety”

“Quite simply, the experience was fantastic. Despite the power cut that you were working with, the receptionist and the nurse were able to continue with professionalism and a good measure of humour too. The nurse was so skilful that she built my confidence levels enormously - she's a keeper!”

"I really appreciate the phone call service. Saves time and is very convenient for the purpose of my contact"

"I had two appointments today and felt comfortable talking about my concerns. I felt the advice given was very helpful and it has motivated me to start returning to a healthier lifestyle. Thank you."

"I was dealt with so efficiently and personally I felt like a private patient"

"Very efficient and courteous. I always feel that I am receiving excellent care at Simmondley Medical Practice."

"Lovely staff who always make you feel welcome and explain what treatments you are having and why. Reception staff on the ball and make appointments sometimes on the same day or the next. Brilliant surgery."

"The nurse was very professional, friendly and went over and above to help me with my enquiries. Thank you!"

"Very well run and friendly practice. Lovely and clean and a pleasure to visit."

"Practice Nurse greets you with the friendliest smile and immediately puts you at ease. She is the most caring person ever. Vaccines and blood tests are always painless especially when being distracted by her cheerful chats."

" Always first-class service, every member of the team are so patient focussed. Thank you all for your support following my recent accident."

"We have been very pleased with the Service we have received from the Surgery both from the Doctors/Nurses and all the Receptionist Staff etc."

"I had not seen the doctor that I saw on this visit, but he was absolutely Amazing and I felt like I was listened too! He had compassion and empathy! Very impressed"

"Excellent as all ways. Receptionists are always friendly and helpful. Although the Dr's and Nurses are busy you always feel they have time for you ."

"Excellent service, cannot praise this practice enough, nurse was brilliant, appointment process is superb .. keep up the fantastic service."

"I'm really happy to be a patient at Simmondley Practice. Everyone there - reception staff, practice nurses & my GP are always kind and helpful. Given the stress that all practices are undergoing, I feel very fortunate to live in Simmondley & to be part of this practice. Thanks"